

Contacts Tab: In the Contacts Tab of xT911 a contact can be dialed several ways. A contact can be **double left clicked**, **right clicked**, **or single left clicked** and then the **Dial Button** is clicked.



Double Left Click to Call: In the contacts tab a user can simply double click on the contact that needs to be called or conferenced in. By double left clicking the desired contact, only the phone number listed in the phone field will be dialed or conferenced. It is extremely important when using this method that the user does not triple or quadruple click to call.



NOTE: It is important when using the double click to dial method that a user does not click more than twice (triple click).



Right Click to Call: Additionally a Call taker can right click on a contact to open the right click menu. From this right click menu, the user can then single click on the desired number. This right click menu will allow a user to dial any number listed for that contact including cell or alternate by a single left click on the desired number.



Single Click: A call taker can also single click on a desired contact to highlight it then click the Dial contact button to dial or conference that contact. Again each click is only a single left click and not a double or triple click.